MULTI-FACTOR AUTHENTICATION (MFA)

SMS Authentication Method Installation Guide

iA Private Wealth

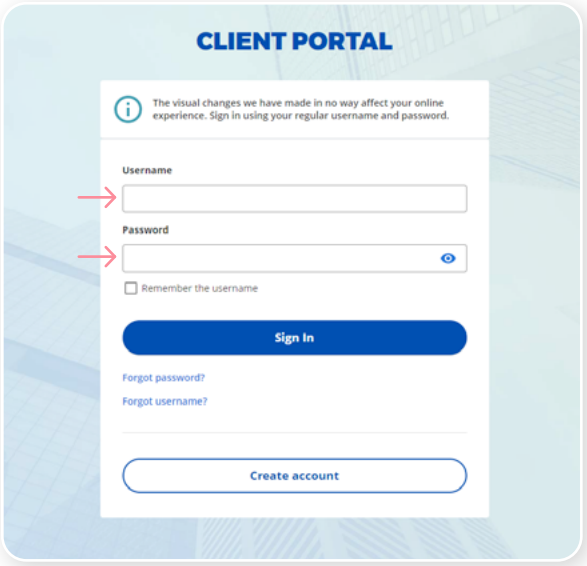
SMS AUTHENTICATION METHOD

When you first log into the Client Portal, you will be prompted to set up multi-factor authentication (MFA).

SET-UP TAKES JUST A FEW MINUTES

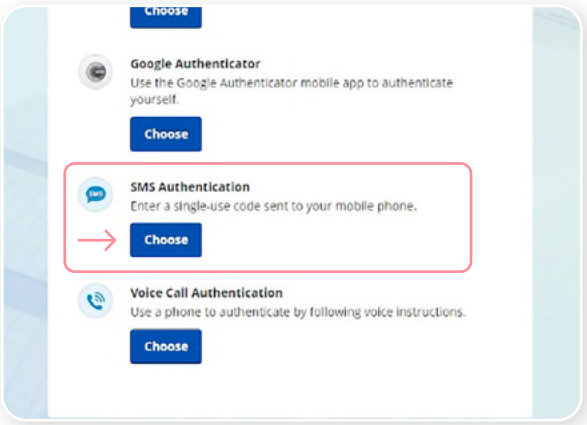
Step 1

When you click on the Client Portal link, you will be redirected to the NEW Client Portal webpage, where you will be asked to enter your **username** and **password**.



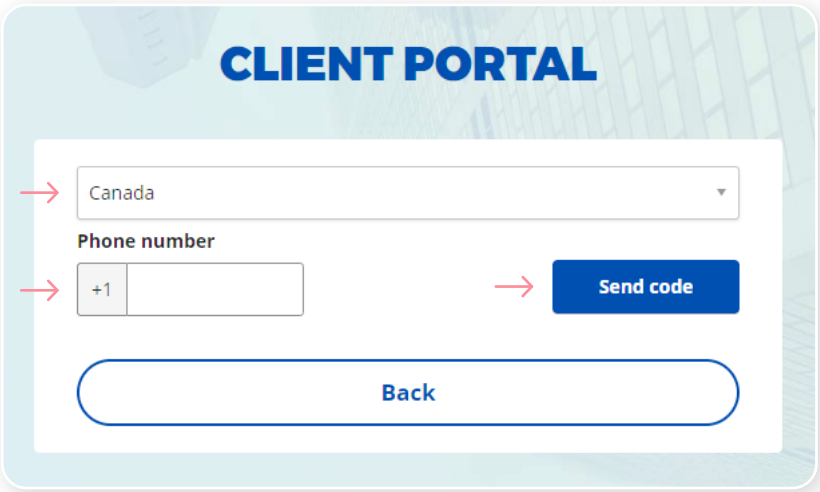
Step 2

Click on the **Choose** button in the SMS Authentication section.



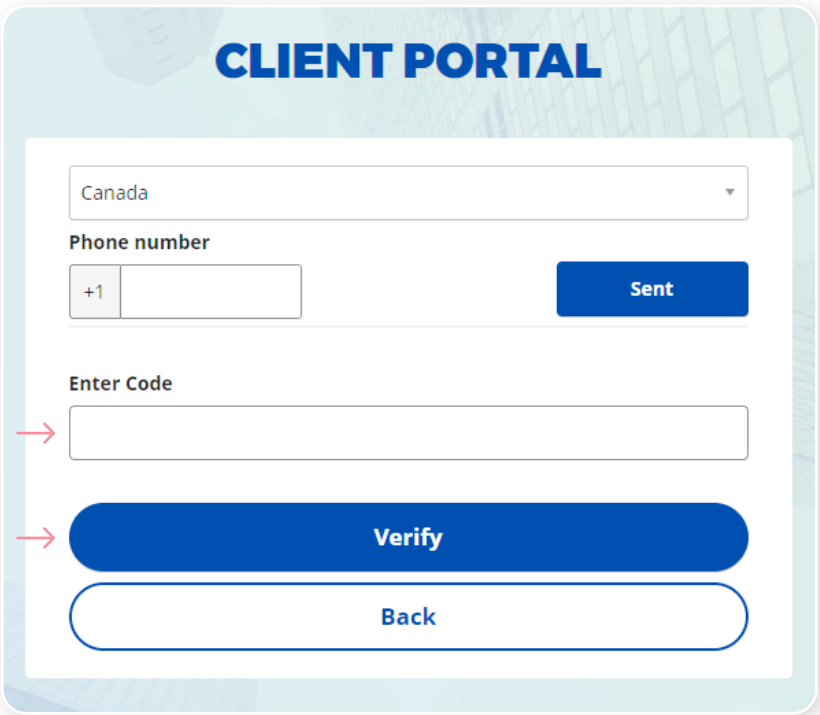
Step 3

Next you will be asked to **select the country** and **enter the mobile phone number** where you wish to receive your security codes. Then click on the **Send Code** button.



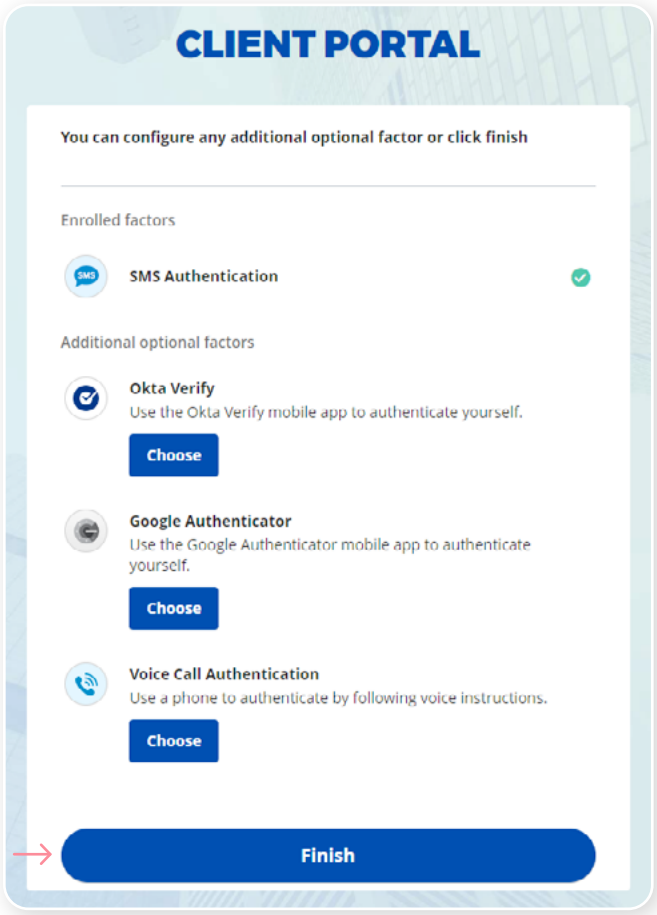
Step 4

Once you have received the unique security code, you will need to **enter the code** that is given to you and click **Verify**.

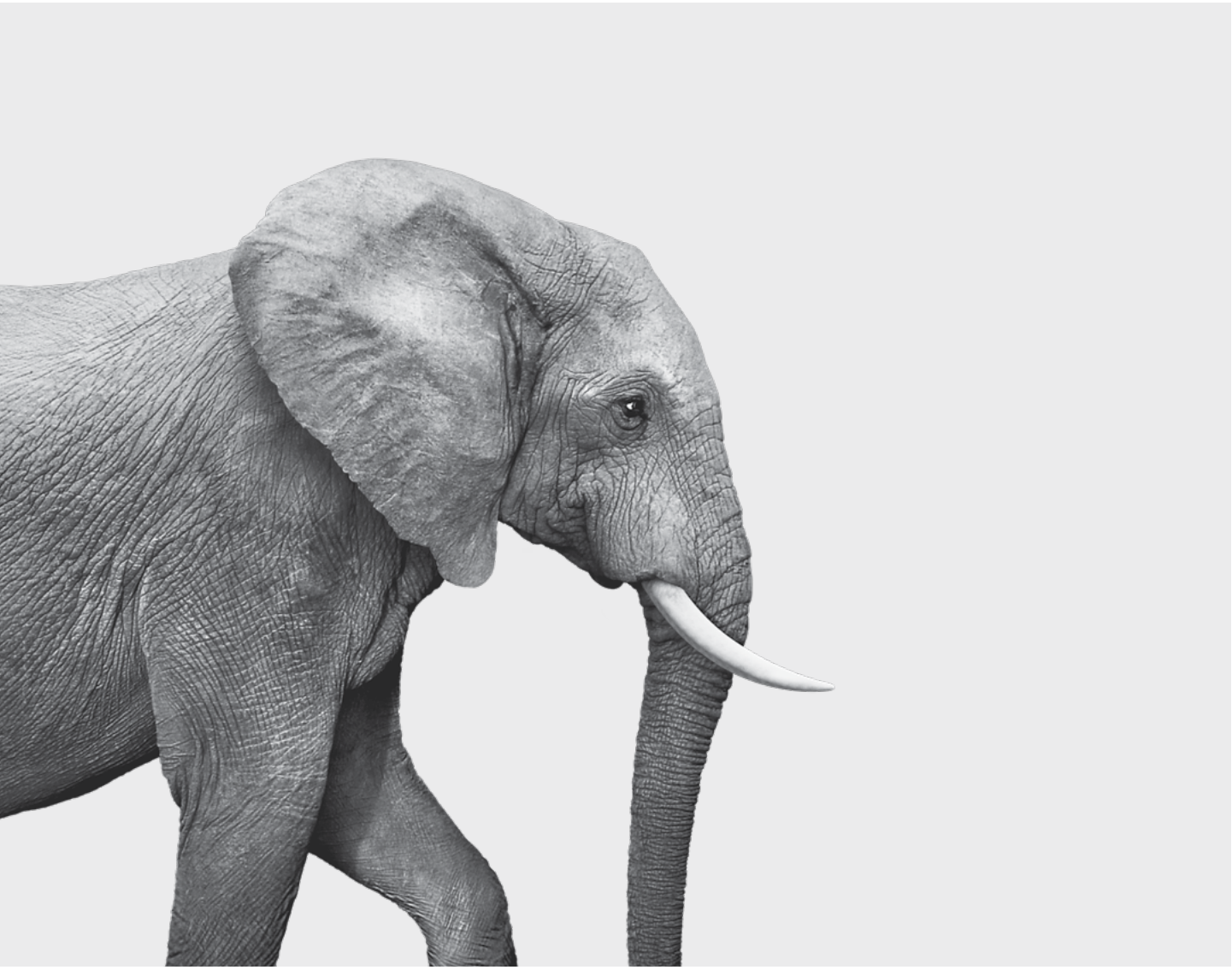


Step 5

You have now completed the SMS Authentication set-up and will be taken back to the configuration page. You can choose to set up an additional MFA method; or click on **Finish** to continue to your Client Portal.



Going forward, when you log into the Client Portal, you may be **prompted to provide a unique security code**, which will be sent through SMS (text message).



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