



MULTI-FACTOR AUTHENTICATION (MFA) – iA PRIVATE WEALTH MOBILE APP



SMS Authentication Method
Installation Guide



SMS AUTHENTICATION METHOD

When you first log into the iA Private Wealth mobile app, you will be prompted to set up multi-factor authentication (MFA).

SET-UP TAKES JUST A FEW MINUTES

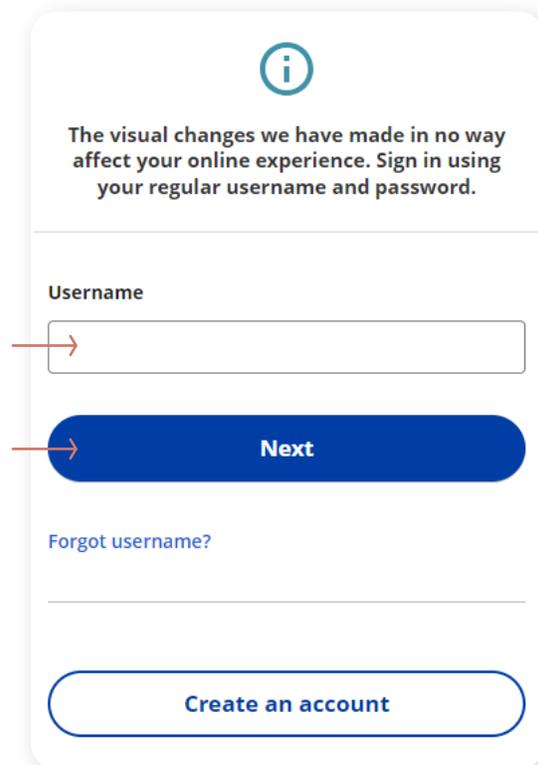
Step 1

Open the iA Private Wealth mobile app and click on **Login**.



Step 2

Enter your **username**, then click **Next**.



Step 3

Enter your **password**, then click **Next**.

IAPWClient_Mfa2

Password

Next

[Forgot password?](#)

[Back to sign in](#)

Step 4

Click on the **Select** button in the Phone section.

IAPWClient_Mfa2

You must enable one or more Multi-Factor Authentication (MFA) to add an additional layer of security when logging into your account.

Okta Verify
Okta Verify is an authenticator app, installed on your phone, used to prove your identity.

Select

Phone
Verify with a code sent to your phone.

Select

Step 5

You have the option to receive an SMS (text message) or voice call to set up Multi-Factor Authentication. Select SMS, select your country, and enter your mobile phone number. Click **Receive a code via SMS**.

IAPWClient_Mfa2

Enter your phone number to receive a verification code via SMS.

SMS
 Voice call

Country

Canada

Phone number

+1

Receive a code via SMS

Back

Step 6

A confirmation window will appear.

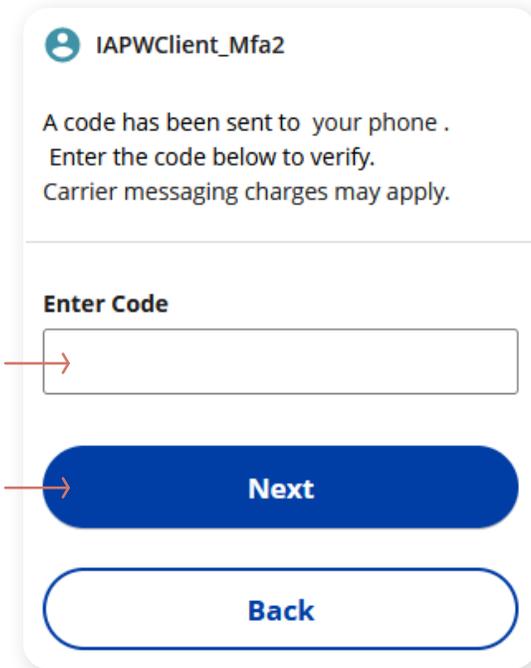
IAPWClient_Mfa2

We sent an SMS to +1 416 491 0000 with an Okta Verify setup link. To continue, open the link on your mobile device.

Back

Step 7

Once you receive the code via SMS, enter the code and click on **Next**.

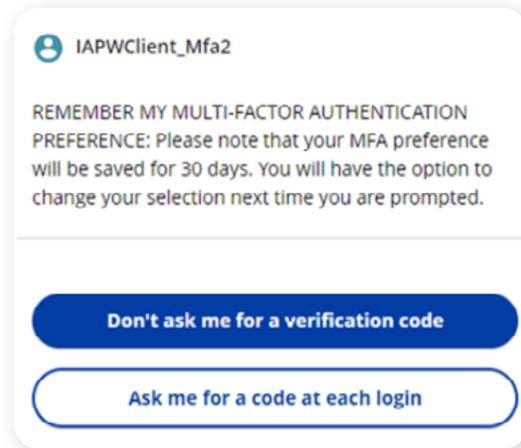


The screenshot shows a mobile app interface for Step 7. At the top, there is a header with a person icon and the text "IAPWClient_Mfa2". Below the header, a message states: "A code has been sent to your phone. Enter the code below to verify. Carrier messaging charges may apply." Underneath this message is a section titled "Enter Code" containing a text input field. To the left of the input field, a red arrow points to the field. Below the input field are two buttons: a blue button labeled "Next" and a white button with a blue border labeled "Back". A red arrow also points to the "Next" button.

Step 8

After setting up the SMS authentication, you may set up a second authentication method (optional).

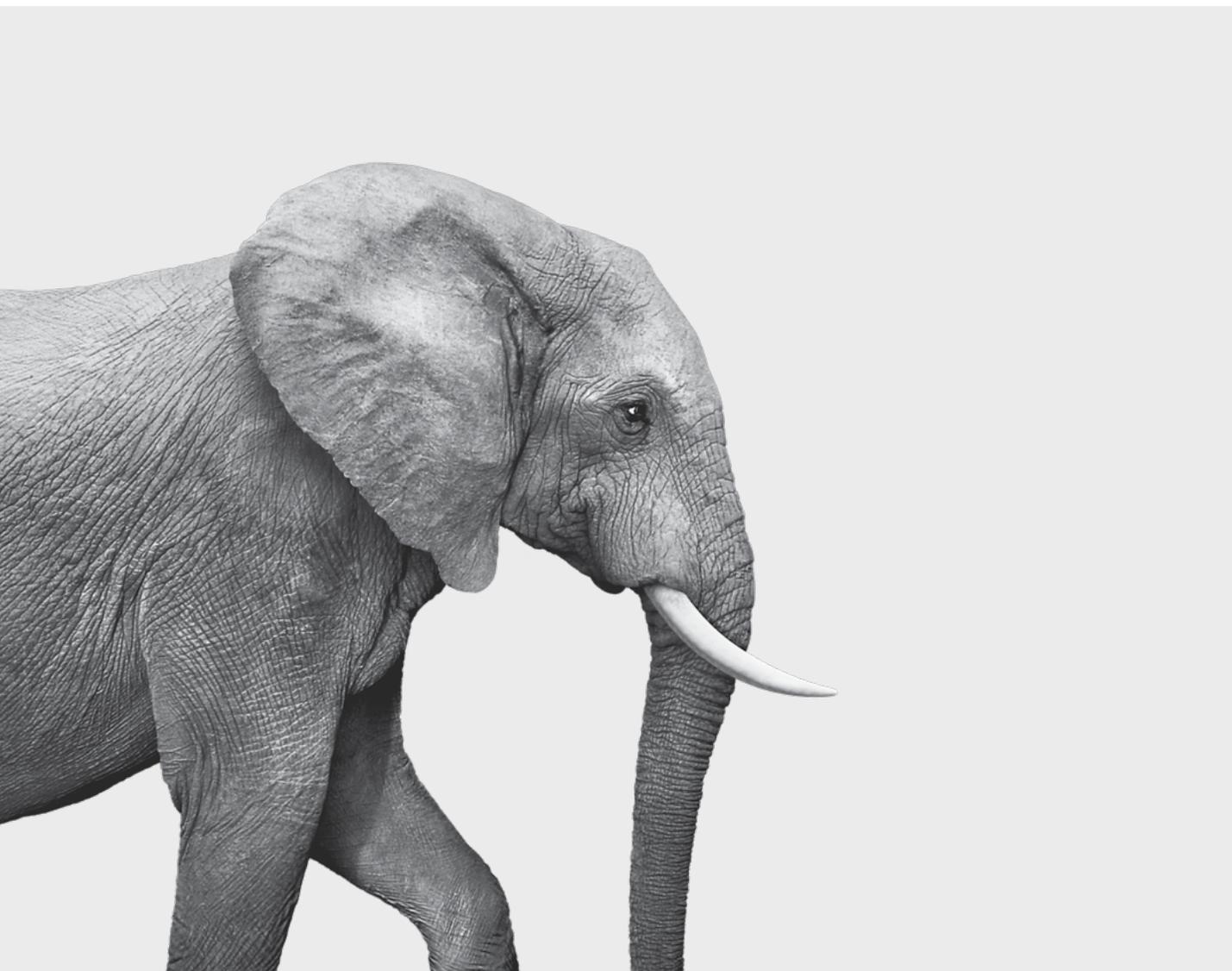
You will be asked if you want the system to remember your multi-factor authentication preference by selecting "**Don't ask me for a verification code**" or "**Ask me for a code at each login**". If you select "**Ask me for a code at each login**", the multi-factor authentication method you selected will appear each time and you will be asked to authenticate before you can log in.



The screenshot shows a mobile app interface for Step 8. At the top, there is a header with a person icon and the text "IAPWClient_Mfa2". Below the header, a message states: "REMEMBER MY MULTI-FACTOR AUTHENTICATION PREFERENCE: Please note that your MFA preference will be saved for 30 days. You will have the option to change your selection next time you are prompted." Underneath this message are two buttons: a blue button labeled "Don't ask me for a verification code" and a white button with a blue border labeled "Ask me for a code at each login".



Going forward, when you log into the iA Private Wealth mobile app, you may be **prompted to provide a unique security code**, which will be sent through SMS (text message).



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