MULTI-FACTOR AUTHENTICATION (MFA)

iA Private Wealth

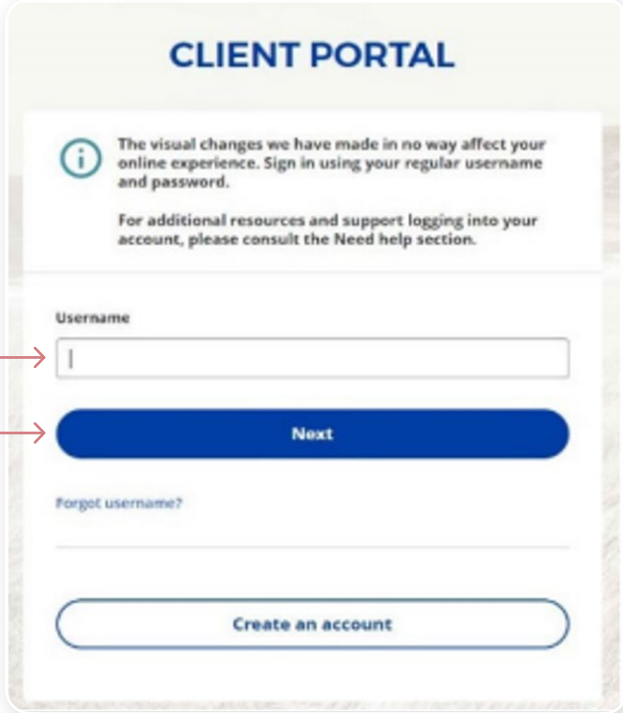Voice Call Authentication Method
Installation Guide

VOICE CALL AUTHENTICATION METHOD

When you first log into the Client Portal, you will be prompted to set up multi-factor authentication (MFA).
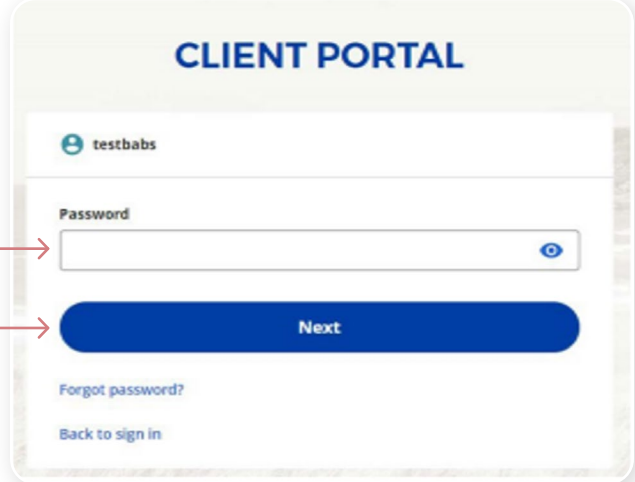
SET-UP TAKES JUST A FEW MINUTES

Step 1

Enter your **username** and click **Next**, then enter your **password** and click **Next**.

Step 2

Click on the **select** button under the Phone authentication option.

Step 3

Next you will be asked to **select your country** and enter **the phone number** where you wish to receive your security codes. Then click on the **Receive a code via voice call** button.

Step 4

Once you have received the unique security code, you will need to **enter the code** that is given to you and click **Next**.
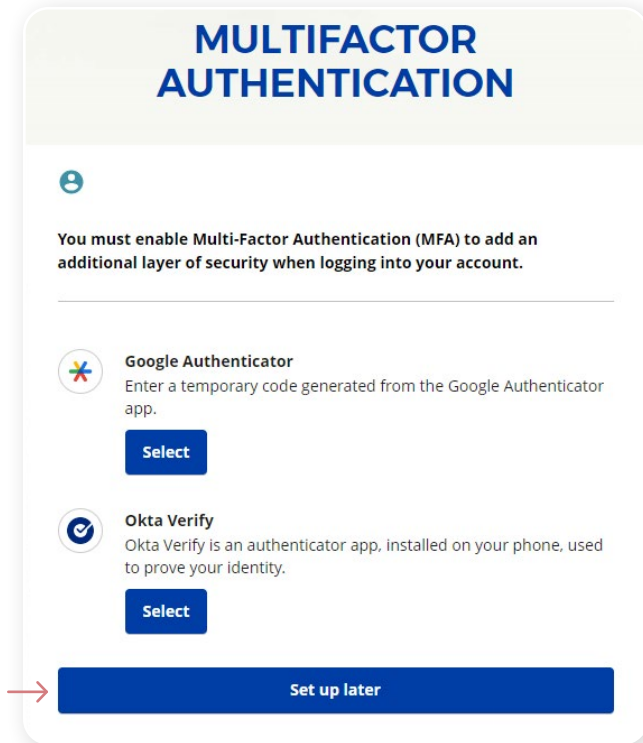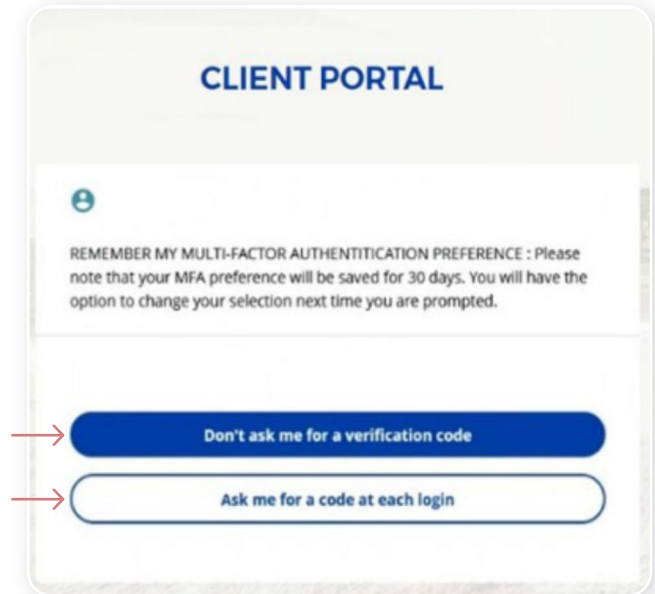
Step 5

You have now completed the Voice Call Authentication set-up and will be taken back to the configuration page.

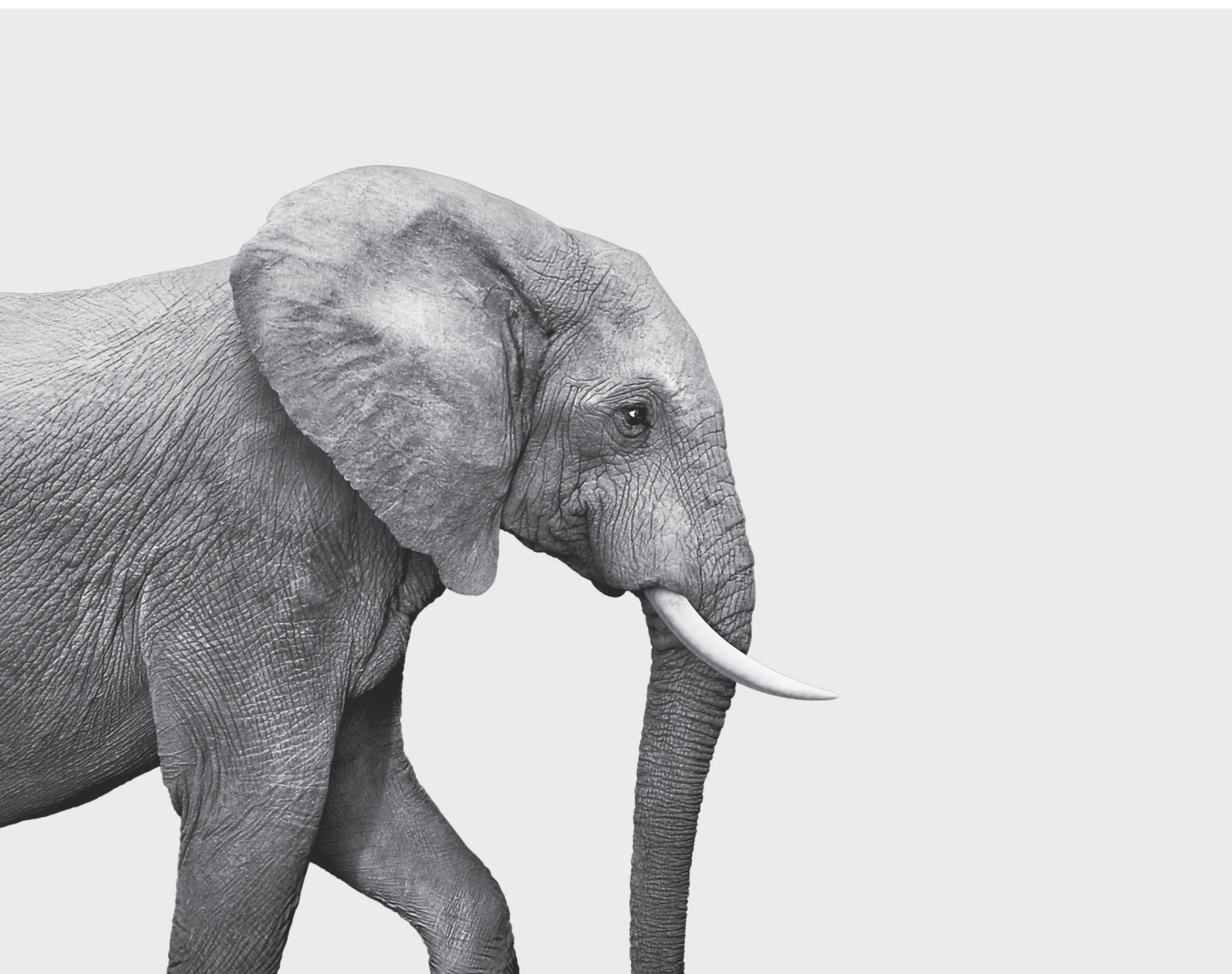You can choose to set up an additional MFA method or click on **Set up later** to continue to your Client Portal.

You will be asked if you want the system to remember your multi-factor authentication preference by selecting "**Don't ask me for a verification code**" or "**Ask me for a code at each login**". If you select "**Ask me for a code at each login**", then the multi-factor authentication method you selected will appear each time and you will be asked to authenticate before you can successfully log in.

Going forward, when you log into the Client Portal, you may be **prompted to provide a unique security code**, which will be sent through voice call.

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